



TICKETBUST.COM REFUND REQUEST- FORM RR-1

It is our Mission to assist you in filing the necessary documents to help you contest your traffic ticket, and if use of TicketBust.com services does not result in you obtaining a traffic ticket dismissal or reduction to a zero point violation (example ticket changed to VC-21710 "coasting"), we gladly offer a refund of our **Service Fee** (Minor Violations - Cell phone and Seatbelt tickets - \$99 [\$40 Service Fee and non-refundable \$59 Document Processing Fee], All Other tickets - \$199 [\$70 Service Fee and \$129 non-refundable Document Processing Fee]) less any amount the court has reduced your fine by and/or less any discount given at checkout, so long as you have strictly abided by our terms and conditions and Service Fee Refund requirements.

To qualify for the Service Fee Refund you must have: (1) submitted your **required items*** at least **10 days** prior to your ticket due date, (2) received a court decision notice stating your ticket was **not** dismissed by the courts and/or reduced to be a zero-point violation – *i.e. ticket changed to VC-21710 "Coasting,"* (3) complied with all our **terms and conditions**. *

Service Fee Refund requests must be made within **60 days** of the court finding you guilty or the postmark date on the decision notice (whichever is later) and within **1 year** from the date of purchase of TicketBust services.

To request a refund, you must submit a copy of the court decision notice, a signed TicketBust Refund Request Form (RR-1), and a copy of your TicketBust receipt for payment.

**Refer to the TicketBust.com Service Contract you signed and agreed to upon signing up for the service for full list of the required items and terms and conditions.*

By placing your signature below, you acknowledge that you accept and understand that refund qualification is subject to all our TicketBust.com terms and conditions which you agreed to upon signing up for our service, and only the Service Fee, less any amount your fine was reduced by the court and less any discount given at checkout, is refundable under the TicketBust.com Service Fee Refund policy.

Your Name:

Your Signature:

Your Phone Number:

Your Current Mailing Address:

Attached (these documents are required to review your refund request):

Court Decision Notice – We must receive this within 60 days of the court finding you guilty or the postmark date on the decision notice (whichever is later).

Copy of TicketKick.com Receipt – Your receipt was emailed to you on the date you paid for our services.

5716 Corsa Avenue, Suite 104
Westlake, CA 91362

Ph: 800-850-8038 Fax:818-707-0931 email:info@ticketbust.com
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